

SSI Medicaid Managed Care Expansion

May 2006

**Angela Dombrowicki, Director
Bureau of Managed Health Care
Programs**



Topics for Presentation

- ◆ Eligible Population
- ◆ Milwaukee Model
 - ✓ Covered Services
 - ✓ Enrollment Process
 - ✓ Enrollment Data
- ◆ Dane Model
 - ✓ Covered Services
 - ✓ Enrollment Process
- ◆ Current County and HMO Participation
- ◆ Contract Safeguards
- ◆ Stakeholder /County Involvement
- ◆ Expansion Plans
- ◆ Resources



Eligible Population

- ◆ Age 19 or older
- ◆ Receive Medicaid and SSI or receive SSI-related Medicaid because of a disability
- ◆ Are not living in an institution or a nursing home
- ◆ Are not participating in a home and community based waiver

Eligible Population

◆ Voluntary Enrollment

- ✓ Dually- eligible persons (Medicare and Medicaid)
- ✓ Persons in the Medicaid Purchase Plan (MAPP)

Milwaukee Model

Covered Services

Enrollment Process

Enrollment Data



Covered Services

- ◆ HMO contracts include all Medicaid covered benefits except:
 - ✓ Community Support Programs (CSPs)
 - ✓ Comprehensive Community Services (CCS)
 - ✓ Targeted Case Management (TCM)
 - ✓ Crisis Intervention (CI)

Enrollment Process

◆ “All-in -Opt Out” Enrollment

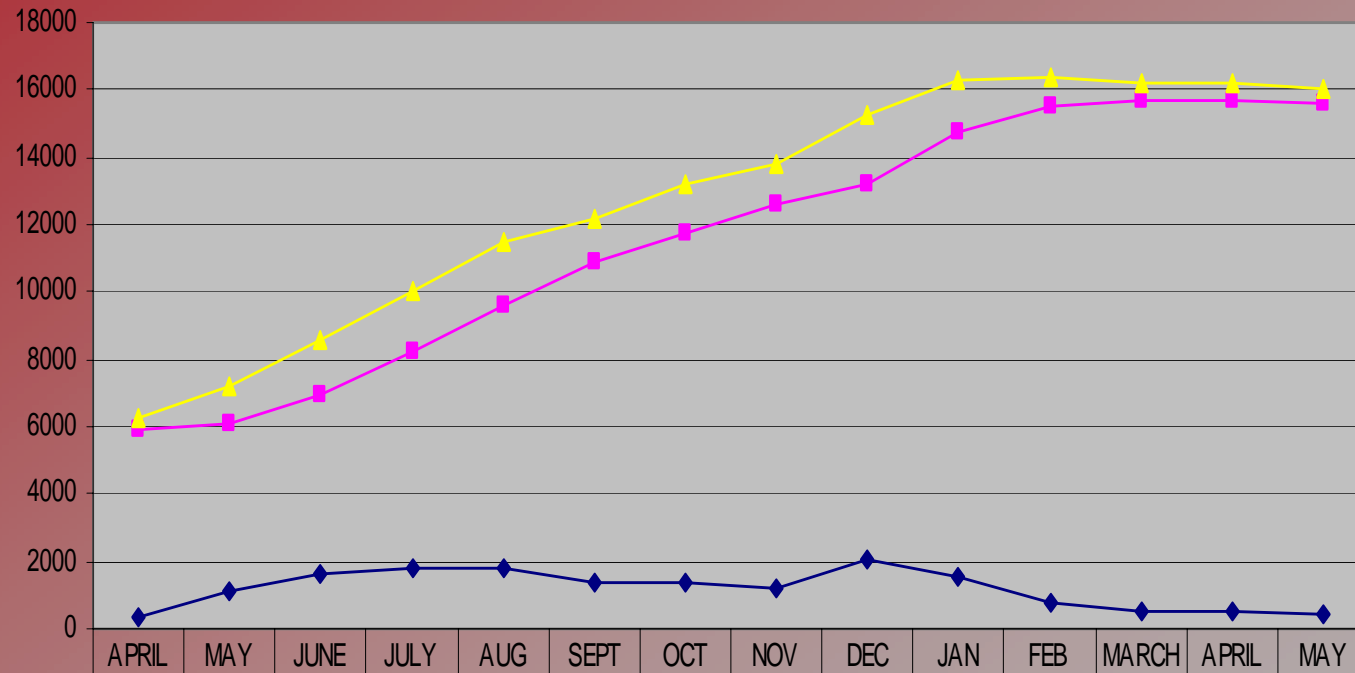
- ✓ Applies to Medicaid- only eligible persons
- ✓ Must elect a HMO within 2 months or be auto-assigned
- ✓ Persons must remain in an HMO of their choice for a 2 month trial
- ✓ Persons may return to fee-for-service or change HMOs within the first 4 months

Enrollment Process (cont.)

◆ Auto-assignment

- ✓ Applies to persons who are in the “all-in-opt-out” group
- ✓ If a person does not chose an HMO by the end of 8 weeks after multiple attempts to contact them, that person will be automatically assigned to an HMO.
- ✓ The 2-4 month trial period would then apply.

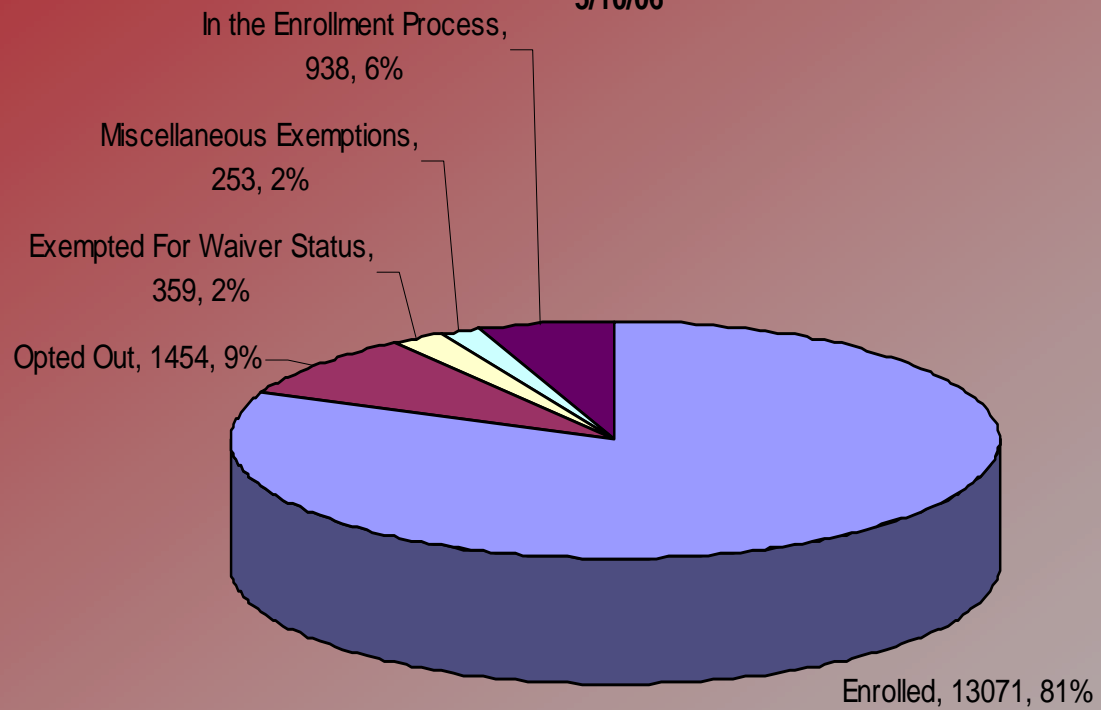
**SSI Managed Care Enrollment
Milwaukee County
2005-2006**



◆ ADDS	356	1109	1601	1779	1824	1366	1399	1214	2062	1546	803	530	512	437
■ CONTINUES	5892	6082	6976	8239	9620	10845	11775	12583	13194	14703	15557	15690	15685	15634
▲ TOTAL	6248	7191	8577	10018	11444	12211	13174	13797	15256	16249	16360	16220	16197	16071



**SSI Milwaukee
"Medicaid Only" Population
Total 16,075
5/10/06**



Dane County Model

Covered Services

Enrollment Process



Covered Services

- ◆ CSP and TCM “carved-in” and included as part of managed care.
- ◆ Day Treatment “carved-out” and provided on a fee-for-service (FFS) basis.
- ◆ Persons with mental retardation are not enrolled at this time.



Enrollment Process

- ◆ Voluntary with auto-assignment for Medicaid-only eligible persons if consumer does not make an active choice
- ◆ Choice of one managed care organization-Health Advantage
- ◆ During the initial six week enrollment period consumers can choose fee-for-service or managed care.
- ◆ If no choice is made within six weeks, person is assigned to Health Advantage



Enrollment Process (cont.)

- ◆ After enrollment into managed care, enrollees will have 90 days to opt-out of the program.
- ◆ At the end of 90 days if enrollees don't opt-out they will be required to stay in managed care for 9 months
- ◆ After 9 months enrollees can again chose to opt-out to FFS.
- ◆ Dually-eligible persons can join or leave managed care at any time.



Current Participation-Counties

- ◆ Milwaukee
- ◆ Waukesha
- ◆ Racine
- ◆ Kenosha
- ◆ Dane



Current Participation-HMOs

Milwaukee

- Abri Health Plan
- Independent Care (*iCare*)
- Managed Health Services
- UnitedHealthcare
- Network Health Plan

Dane County

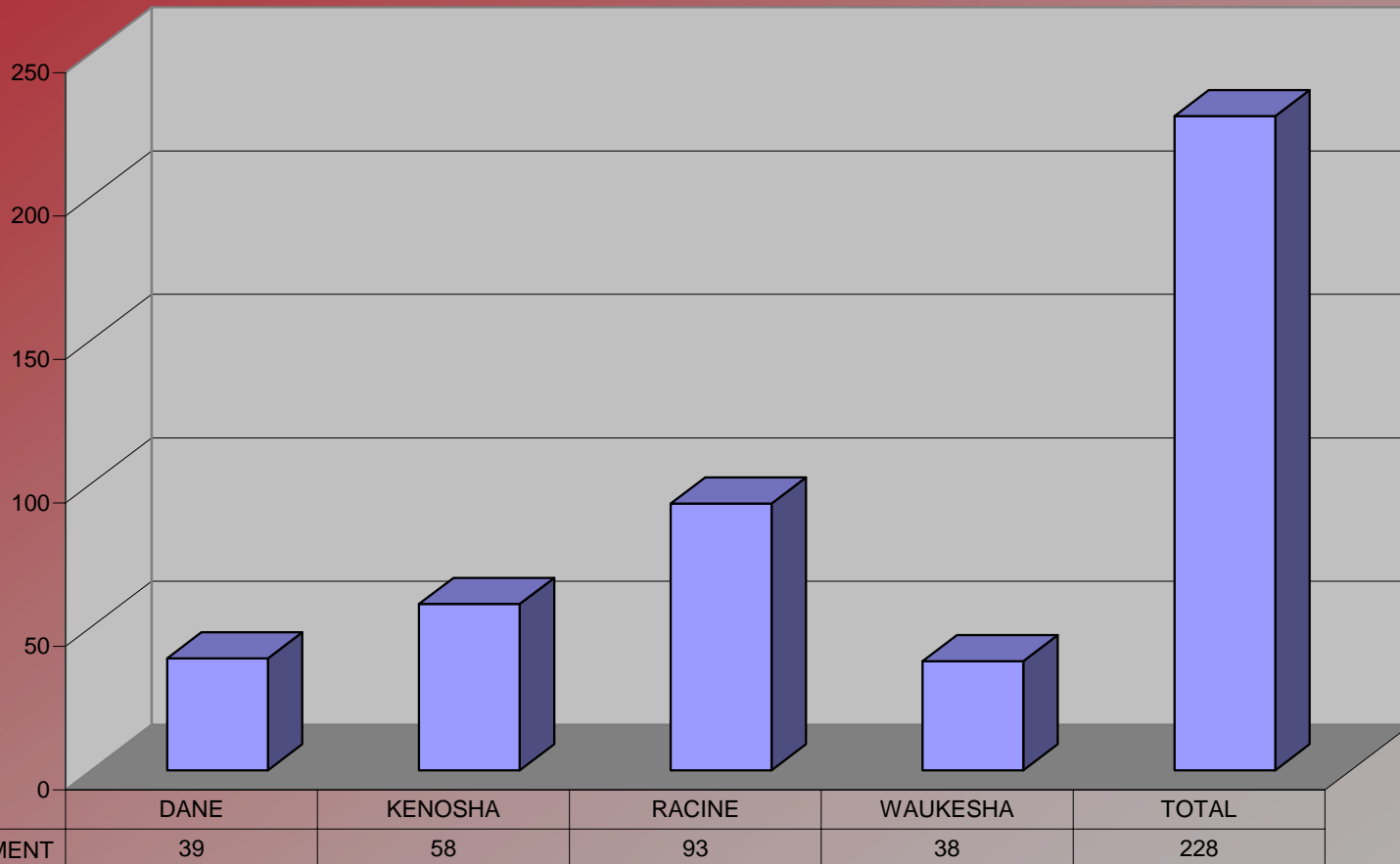
- ✓ Health Advantage

Southeastern WI (Waukesha, Racine, Kenosha)

- ◆ Abri Health Plan
- ◆ Managed Health Services
- ◆ Network Health Plan
- ◆ UnitedHealthcare



**SSI Managed Care Enrollment
(Excluding Milwaukee County)
May 2006**



Contract Safeguards

In addition to an in-depth evaluation of the provider network as a condition of certification, the contract contains the following provisions to ensure continuity of care:

- ✓ The HMO must cover medications already in use by the enrollee until such time as the prescriber orders a different drug.



Contract Safeguards *(continued)*

- ✓ The HMO must authorize and cover services with the enrollees current providers for the first 60 days of enrollment or until the first of the month following the completion of the assessment and care plan.
- ✓ The HMO must honor fee-for-service prior authorizations at the level approved under fee-for-service for 60 days or until the month following the HMO's completion of the assessment and care plan.



Stakeholder/County Involvement

◆ Advisory Committees

- ✓ Milwaukee County-since July 2004-included southeastern counties as of February 2006
- ✓ Dane County Advisory Committee-since May 2004
- ✓ Will have an Eastern and Western WI Committee as program expands



Stakeholder/County Involvement

- ◆ Consultation with counties
- ◆ Ad hoc workgroups and meetings with CSP, county, state, and HMO staff
- ◆ Multiple town hall meetings with consumers
- ◆ On-site provider training by enrollment broker
- ◆ Enrollment of CSP consumers at central location with CSP staff



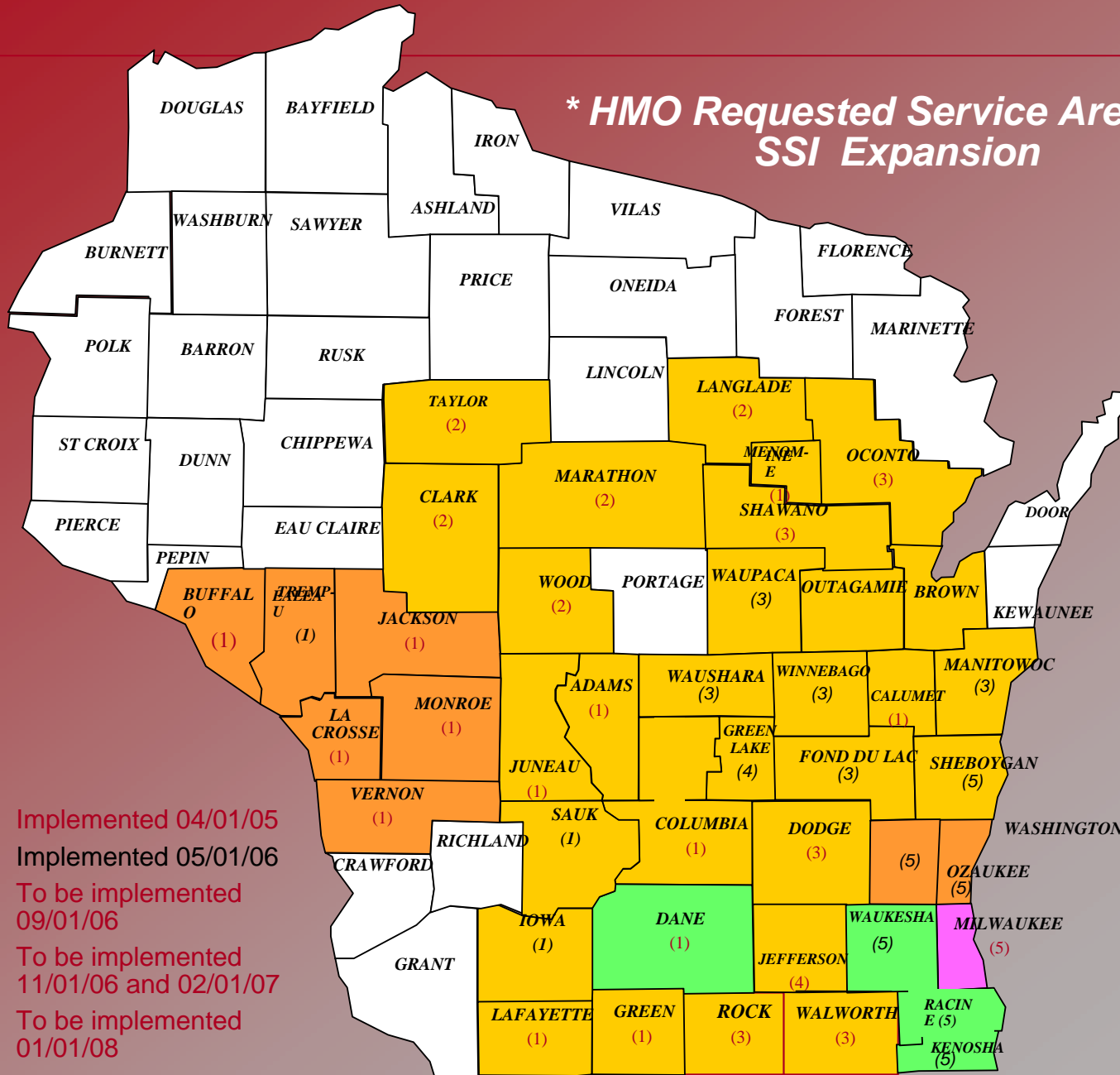
Expansion Plans (see map)

- ◆ LaCrosse Region (6 counties) and Ozaukee and Washington Counties- 9/01/06
- ◆ Eastern and Southern WI-23 counties 11/06-2/07
- ◆ Central and Southwest-6 counties 1/08

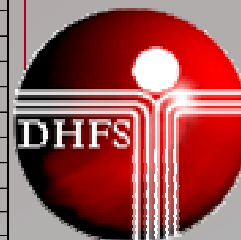


* HMO Requested Service Areas for SSI Expansion

- Implemented 04/01/05
- Implemented 05/01/06
- To be implemented 09/01/06
- To be implemented 11/01/06 and 02/01/07
- To be implemented 01/01/08



County	Abri Health Plan	iCare	Managed Health Services	Network Health Plan	UHC	Health Advantage	Group Health Eau Claire	Number of HMOs
Adams						ALL*		1
Brown			ALL	ALL	ALL			3
Buffalo							All	1
Calumet					ALL			1
Clark			ALL	ALL				2
Columbia						ALL*		1
Dane						ALL		1
Dodge			Partial	Partial		ALL		3
Fond du Lac			ALL	ALL	Partial			3
Green						ALL*		1
Green Lake			ALL	ALL	ALL	ALL*		3(4)
Iowa						ALL*		1-Jan
Jackson							All	1
Jefferson			Partial	Partial	ALL	ALL*		4
Juneau						ALL*		1
Kenosha	ALL	ALL**	ALL	ALL	ALL			5
LaCrosse							All	1
Lafayette						ALL*		1
Langlade			ALL	ALL				2
Manitowoc			ALL	ALL	ALL			3
Marathon			ALL	ALL				2
Marquette			ALL	ALL	ALL	ALL*		3(4)
Menominee					ALL			1
Milwaukee	ALL	ALL	ALL	ALL	ALL			5
Monroe							ALL	1
Oconto			ALL	ALL	ALL			3
Outagamie			ALL	ALL	ALL			3
Ozaukee	ALL	ALL**	ALL	ALL	ALL			5
Racine	ALL	ALL**	ALL	ALL	ALL			5
Sauk						ALL*		1
Rock			ALL	ALL		ALL		3
Shawano			ALL	ALL	ALL			3
Sheboygan	ALL	ALL**	ALL	ALL	ALL			5
Taylor			ALL	ALL				2
Trempealeau							ALL	1
vernon							ALL	1
Walworth			ALL	ALL		ALL		3
Washington	ALL	ALL**	ALL	ALL	ALL			5
Waukesha	ALL	ALL**	ALL	ALL	ALL			5
Waupaca			ALL	ALL	ALL			3
Waushara			ALL	ALL	ALL			3
Winnebago			ALL	ALL	ALL			3
Wood			ALL	ALL				2
* Commit to enter County beginning with the 2008 contract year.								
** Effective January 1, 2007								



Resources

◆ For Consumers:

- ✓ External Advocate (Disability Rights Wisconsin)
- ✓ HMO Internal Advocate required by contract
- ✓ Ombuds at the Medicaid fiscal agent for assistance with grievances
- ✓ Town hall meetings



Resources

For interested persons:

The contract, certification application, state plan amendment and other documentation related to SSI Managed Care can be found on the Bureau of Managed Health Care Programs website at:

http://dhfs.wisconsin.gov/medicaid7/advisory_committee/milwaukee/documentation.htm



For more information about the SSI Managed Care Initiative contact:

Angela Dombrowicki

1 W. Wilson Street

P.O. Box 309

Madison, WI 53701-0309

608-266-1935

dombra@dhfs.state.wi.us

